



इंडियन रेलवे कटरिंग एवं टूरिज्म कॉरपोरेशन लिमिटेड

(भारत सरकार का उद्यम मनी रत्न)

INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.

(A Govt. of India Enterprise-Mini Ratna)

CIN: L74899DL1999GOI101707 Website: [www.irctc.com](http://www.irctc.com), E-mail: [info@irctc.com](mailto:info@irctc.com)

IRCTC/NZ/ZO/N/17/2024/O/o GGM/NZ (Comp no. 39015)

Date: 12.08.2024

M/s V.V. TRADERS  
Near JCC Bank,  
Main Bazar, Katra, Reasi,  
Jammu and Kashmir- 182301

Sub: Letter of award of license for provision of catering services through Refreshment Room at Sri Mata Vaishno Devi Katra (SVDK) Railway Station.

Ref: Your technical & financial bid opened on 07.05.2024 & 25.06.2024.

With reference to your technical financial bid opened on 07.05.2024 & 25.06.2024 followed by E-Auction on 26.07.2024 for the above project, in which as a participant you have quoted the highest bid of Rs 1,06,03,980/- (Rupees One Crore Six Lakh Three Thousand Nine Hundred Eighty Only), exclusive of GST, it has been decided by the Competent Authority to award you the license for provision of catering services through Refreshment Room / Sri Mata Vaishno Devi Katra (SVDK) for a period of 05 years on a quoted license fee of Rs 1,06,03,980/- (Rupees One Crore Six Lakh Three Thousand Nine Hundred Eighty Only) per annum (excluding GST) subject to the terms and conditions of the bid document and submission of following.

IRCTC reserves the right to assess the sales turnover during the period of License. During such assessment, the License fee will be calculated @ 12% of the assessed sales turnover or the annual guaranteed License fee quoted by the successful bidder, whichever is higher.

This is subject to the terms and conditions of the bid document and submission of following:-

- To **convey your acceptance** of the terms and conditions of the license within a period of 07 days from the date of issue of LoA i.e. on or before 19.08.2024.
- To remit the following amounts through Bank Draft/NEFT/RTGS/BG/FD as per clause 5.1 of the Tender Document, in favour of Indian Railway Catering and Tourism Corporation Ltd., SD amount may increase/decrease as per revised guidelines of Ministry of Finance.

SN	Particular	Amt. (Rs.) (A)	GST@18% (Rs.) (B)	Total payable (A+B) Rs.	Payable at	Account Details
1	Quoted license fee for 01 <sup>st</sup> year (submit the amount on or before 27.08.2024)	1,06,03,980/-	19,08,716/-	1,25,12,696/-	Regional Office/ Chandigarh	Bank Name: HDFC BANK Name of Account: IRCTC Ltd (Current) Account no.:01310350000065 IFSC Code : HDFC0000003
2	Security Deposit As per Clause 5.1 of the tender document (submit the amount on or before 22.08.2024)	53,01,990/-	NIL	53,01,990/-	North Zone/ New Delhi	Bank Name: IDBI Bank Name of Account: IRCTC LTD NZ OTHER SEGMENTS (Current) Account no.:0011102000087762 IFSC Code: IBKL0000011
3	Total Payable (1+2)			1,78,14,686/-	Amount in Words: One Crore Seventy Eight Lakh Fourteen Thousand Six Hundred Six Only	

Note -Cheques will not be accepted.

उत्तरी क्षेत्र कार्यालय: रेल यात्री निवास, नई दिल्ली रेलवे कम्प्लेक्स, अजमेरी गेट साईड, नई दिल्ली 110002

टेली: 23234763, 23221146 फैक्स 23210321

Northern Zone Office: RailYatriNiwasBuilding, New Delhi Rly. Station complex, Ajmeri Gate side, New Delhi-2  
Tel: 23221146, 23234763. Fax: 23210321

CIN- L74899DL1999GOI101707, Website- [www.irctc.com](http://www.irctc.com), email- [info@irctc.com](mailto:info@irctc.com)





इंडियन रेलवे कटरिंग एवं टूरिज्मकॉरपोरेशन लिमिटेड

(भारत सरकार का उद्यम मिनी रत्न)

INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.

(A Govt. of India Enterprise-Mini Ratna)

CIN: L74899DL1999GOI101707 Website: [www.irctc.com](http://www.irctc.com), E-mail: [info@irctc.com](mailto:info@irctc.com)

4. As per clause no. 13.1 of the tender document, maximum 30 days' time will be given from the date of handing over of site for undertaking any upgradation/renovation, modernization. **"Maximum of 30 days' time shall be given from the date of handing over of site for undertaking any up gradation / renovation / modernization."**
5. You are required to execute an agreement with Regional Office Chandigarh on non-judicial stamp paper of Rs.100/- as per tender conditions.
7. As per clause no 13.1 **"Adequate infrastructure"**- the site will be provided to you on **"As is where is basis"**.
8. The existing unit/site will be handed over after expiry of the current contract (If Any).

The date of commencement of Refreshment Room shall be advised to IRCTC after completion of compliance noted in this letter.

The award is subject to submission of above fees/documents and non-submission of letter of acceptance in the prescribed format along with SD, quoted license fee for one-year within 15 days and other documents, will be regarded as breach of terms and condition and license will be terminated along with forfeiture of EMD and debarment from participating in the future projects of IRCTC for a period of two years in terms of Clause 2.2 of tenure of license.

All the terms and conditions of the tender document shall remain the same and form integral part of this letter of award.

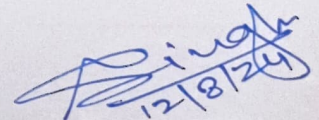
This issues with financial & legal vetting and approval of Competent Authority.

Kindly acknowledge the receipt of this letter.

DA: As above.

CC:-

- |                  |  |
|------------------|--|
| 1. GGM/NZ        | - For kind information please.   |
| 2. RM/CDG        | - For kind information and necessary action please.  |
| 3. GGM/SCS/CO    | - For kind information please.   |
| 4. AGM/SCS/NZ    | - For kind information please.   |
| 5. AGM/Fin./NZ   | - For kind information please.   |
| 6. AGM/MCS/NZ    | - For kind information please.   |
| 7. JGM/CS/RO-CDG | - For kind information and necessary action as per terms and condition of tender document & LOA. |

  
12/8/24  
Manager/SCS  
IRCTC/NZ

उत्तरी क्षेत्र कार्यालय: रेल यात्री निवास, नई दिल्ली रेलवे कम्प्लेक्स, अजमेरी गेट साईड, नई दिल्ली 110002

टेली: 23234763, 23221146 फैक्स 23210321

Northern Zone Office: RailYatriNiwasBuilding, New Delhi Rly. Station complex, Ajmeri Gate side, New Delhi-2  
Tel: 23221146, 23234763. Fax: 23210321

CIN- L74899DL1999GOI101707, Website- [www.irctc.com](http://www.irctc.com), email- [info@irctc.com](mailto:info@irctc.com)





इंडियन रेलवे कटरिंग एवं टूरिज्मकॉरपोरेशन लिमिटेड

(भारत सरकार का उद्यम मिनी रत्न)

INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.

(A Govt. of India Enterprise-Mini Ratna)

CIN: L74899DL1999GOI101707 Website: [www.irctc.com](http://www.irctc.com), E-mail: [info@irctc.com](mailto:info@irctc.com)

Annexure

**Acceptance**

(To be given on company/firm's letter head)

Group General Manager,  
IRCTC,  
North Zone,  
Ginger Rail Yatri Niwas,  
New Delhi Railway Station

**Sub: - Award of licence for provision of catering services through Refreshment Room/Jan Ahaar.**

**Ref: - Your office letter no. \_\_\_\_\_ dated \_\_\_\_\_.**

With reference to your letter No. \_\_\_\_\_, I hereby accept all the terms and conditions of the license and details of payment of licence fee along with GST, Security Deposit in favour of IRCTC Ltd as under: -

SN	Particulars	Amt along with GST @ 18% (Rs.)	Bank Draft/NEFT/RTGS No. & date
1.	Quoted licence fee for 01 <sup>st</sup> year		
2.	Security Deposit (excluding GST)		
3.	Total		

Further, the details of the documents sought are as under: -

SN	Particular of documents sought	Enclosed as
1	Duly stamped and signed complete bid document along with Corrigendum/ Addendums issued.	
2	Stamp paper of Rs. 100/- (non-judicial) for execution of agreement with IRCTC.	
3	Detail of uniform of staff as specification given in Annexure C	
4	Documentary proof of registration on <a href="http://www.shramikkalyan.indianrailways.gov.in">www.shramikkalyan.indianrailways.gov.in</a> in terms of clause 4.3 of labour law.	
5	Submission of necessary document desired in Annexure-1E on tender document.	

I am ready to commence Refreshment Room/Jan Ahaar as per advice of IRCTC.

M/s  
Name:  
Signature:  
Date:

उत्तरी क्षेत्र कार्यालय: रेल यात्री निवास, नई दिल्ली रेलवे कम्प्लेक्स, अजमेरी गेट साईड, नई दिल्ली 110002

टेली: 23234763, 23221146 फैक्स 23210321

Northern Zone Office: RailYatriNiwasBuilding, New Delhi Rly. Station complex, Ajmeri Gate side, New Delhi-2

Tel: 23221146, 23234763. Fax: 23210321

CIN- L74899DL1999GOI101707, Website- [www.irctc.com](http://www.irctc.com), email- [info@irctc.com](mailto:info@irctc.com)